



Hertfordshire's  
Holiday Activity Programme



## Hertfordshire HAF Winter 23 Case Study

# More strings to your bow

### Background & Opportunity

Providers for the Holiday Activities and Food Programme (HAF), known locally here in Hertfordshire as HAPpy, are chosen for their robust credentials and skillset. However, great organisations are those that welcome opportunities to, not only stay on top of mandatory training but also to grow their knowledge base too.

**Read more on the next page.**



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## Approach & Impact

Herts Sport & Physical Activity Partnership, which coordinates HAPpy in Hertfordshire, offers a robust range of courses that aid continuous professional development for the regular workforce and support the rapid onboarding of additional staff to meet peaks in demand.

We cover everything from mandatory training through to courses on managing behavioural challenges and supporting children with SEND.

Below is some of the feedback from providers who have benefitted from the training.

- “HAPpy training continues to help upskill staff in relevant qualifications necessary for delivery of HAPpy Camps but has also enabled staff to engage in additional training which furthers their development and provides insight into the needs of participants outside of the centre’s main demographic.” - Everyone Active – Rickmansworth
- “The training is welcomed and although staff don't always see the benefit initially when put in a practical situation, it definitely proves its worth.” - Apex Multisports
- “New staff are equipped with new skills and older staff are stepping up to more senior roles which is great to see.” - Active Communities Enterprise CIC
- “Training such as the science behind behaviour webinar gave us not only new knowledge to continue our development but also helps confirm our current delivery is still correct.” - Saracens Sport Foundation
- “[HAPpy training] has also helped the staff to gain a better understanding of how to handle different scenarios in the wider world and their own personal development opportunities, such as the safeguarding and SEND training courses.” - The Hive @ Jim McDonald Centre, Welwyn Hatfield Borough Council
- “Two staff upskilled to Safeguarding Level 2 - both said it gave them more confidence to spot any concerns with regard to those attending the camp.” - Pioneer Youth Club



## Going forward

We are reviewing the provider feedback from winter delivery to identify new areas for training where we could add courses. Plus, we’re looking at which were popular and may need additional places and exploring delivery times of courses to meet different work schedules.

## Top tip for providers

- Remember that training opportunities provided through the Herts Sport & Physical Activity Partnership take place year-round, not just in the run-up to HAF delivery, so you don’t have to pack in all your learning at the busiest times.

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